Web App Training for Vendor Company Admins

Logging In

Go to the link provided to you (or <u>app.sitecapture.com</u>) and log in using the username and password provided to you.

- If you do not remember your password, click the blue "Forgot Password" link to reset your password.
- If you do not know your username, please reach out to the company that has assigned work to you in FotoNotes.

RENTAL COMPANY

Sign in to SiteCapture		
fixitu	sa-demovendor	
••••		
Reme	ember me	
	Sign in	
	Forgot password?	

Dashboard, Searches and Views

The first page you see in the web app will be the dashboard.

 Click on the Saved View (1) that has been created for you or click the link in the top toolbar (2).

[0] Sites 2 (
SITE O CAPTU	RE	Search Work	
SiteCapture Demo	-		
409 Piedmont Ave Oakland CA 94614		Top Site Views	👔 Top Work Views
Primary Contact: SiteCapture Admin admin@email.com	Edit	All Sites ★	
646-277-9090		Atlanta Market Properties	All Inspections
	Edit	Southeast Region Properties	All Estimates
You're signed in as:	Ealt	All Sites In Construction	All Construction
Demo Administrator scmktg-admin • Portal Admi	n		All Work Orders
Ċ Usage			
Users	7		
Templates	19	🗧 Recent Activity	

Searches and Views

After clicking on the Saved View or Work link, you will see a list of work assigned to you and Saved Views on the left.

- Saved Views are groups of work created in a search using unique criteria (1).
- To add a view to **Favorites**, click the star icon next to the view name (2).
- Click New Search on the right to create a new view (3).

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VIEWS	: <	All Esti	mates ★ 🚥				New Sea	rch +	- Work
FAVORITES -		Assigned	All - St	tatus All	Display field text Q	Ŷ	3	1 - 9 of 9	< >
All	30								<u> </u>
All Inspections	13		Title & Description	Status Updated	d Priority Due Assigne	d Tags	Template	Created	20 🔻
All Estimates	9		Renovation Initial Bid/Estimate	New 37 days	None		SFR Initial Bid/Estimate v3	12/14/22 3:20 PM	
1							Estimates		
VIEWS -		REPAI	Mr. Homeowner 📷	New	None		Solar	11/23/22	
All Construction			1234 W Main Street	58 days			Service	12:26 PM	
All Work Orders			Somewhere, Iowa 99999 Central - Iowa				Repair w/ Estimating v7		- 1

Searches and Views

On the next screen, select the criteria for your search.

For example, you can select all work with a status of In Progress by selecting "In Progress" in the Status dropdown and clicking search (1).

You may also want to select specific types of work, due dates or work created during a specific timeframe.

Search Filters f	or Work Orders				
Types	Select	•	Status	In Progress	•
Template	All	-	Assigned	Check All Uncheck All	
Due Date Contains text	None	•	Archives	Q Search	1
Contains text	Match text exactly		Archives	Closed Complete	
Advanced search op	otions			 Declined 	
				In Progress	
Priority	All	*	Manager	Manager Review	
Тад	All	•	Customer	New	
Created	None	•			
Current Status Date	None	•			
Clear all filters	S			Cancel	Search

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Searches and Views

After clicking Search, a list of work meeting that criteria will appear.

- Save the search as a saved view by clicking the three dots at the top and selecting Save as new view... (1)
- Give your Saved View a name (2). •
- The new Saved View will appear in the list on the left (3).

VIEWS	: <	All Work Orders * ••• 1		
AVORITES -		Assigned All Data View	ŀ	isplay field text
All	30	Title & Description Save changes to this view		ty Due
All Inspections	13	Save as new view		
All Estimates	9	Maintenance Work O 2748 SE Market St Portland, OR 97214 Urgent Export results		
VIEWS -		Garage		
All Construction	3	Northwest - Portland	1	
All Work Orders 3	2	Save View	None	00/00/202
All Contactless Inspections		Name:	c	2
Archives	1	All Work Orders 2		
		Who can see this view:		
		All Users - EVERYONE		
		Cancel Save		

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Creating a Field User

The company assigning work to you in SiteCapture will provide you with **Vendor Basic Admin c**redentials. When you log in, you will have access to all work assigned to you by that company.

As a Vendor Basic Admin, you can set up additional field users to sub-assign work.

- To create a user, click on the **admin gear** and select **Users** (1).
- On the User page, click **Create New User** and fill in the information (2).





Creating a Field User

- The user role will be Field User.
- Usernames within SiteCapture must be unique. We recommend using the user's email address. Enter a unique password. (The user can change it later with the forgot password link) (1).
- Enter the user's email and any other information you have (like job title, phone number) and **Click Create** (2).

You can now manage this user from the list on the User page.

Create New User				
1 Username*	user@email.com	Role	Field User	
Display Name	John Field User		⊖ User	
Email Address*	user@email.com 2			
Password*	••••			
Confirm Password*	••••			
Job Title	Field Technician			
Phone Number	555-555-5555			
External Id	External Id			
	Email credentials to this user			
			Cancel	Create

Sub-Assigning Work to a Field User

To sub-assign work with a user, go to a project you would like to assign.

• In the Assigned dropdown, select the user you want to assign the work to and click Apply (1).

When a user you have created and sub-assigned work to signs in, *they will only see work that has been assigned to them.*

NOTE: You can assign work to a single user, but work can be shared with as many users as needed.

Status	Complete	•			
Due Date	Select				
Assigned	Field Inspector	▼ Q Vend			
Assign to:					
Q Enter characters to search					
Anna					
Customer 123					
Demo Administrator					
Demo Manager					
CANCEL APPLY					
Template SFR Manitenance WOIK OTHER VZ					

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Sharing Work

Share work with additional users, so more than one user can work on the project.

- Click the (•••) menu and select Share. A modal will open showing a list of users sharing this project.
- Click the Add person dropdown to select a user.
- Click the **Permission level** dropdown to select a permission. Choose:

Read Only if you only want them to have access to see and review the work.

Edit to give them access to answer questions, edit data or add photos.

- Check Notify via Email to send an email that they have been granted access.
- Click Add to share access with the user.

Share

Add person	Permission level	
Customer 123 🔹	 	Notify via email Add
Shared with	Read only Edit Admin	



Additional Support

Visit our support site for additional support articles and videos: <u>https://sitecapture.zendesk.com</u>

For technical support, email <u>support@sitecapture.com</u>